Kingston Churches Housing Association

The Caring Professionals

LETTINGS POLICY

- 1 Kingston Churches Housing Association (KCHA) is a locally based housing association operating mainly in the Royal Borough of Kingston upon Thames, but with additional properties in Elmbridge Borough Council, and the London Borough of Merton
- We own and manage 275 units of housing. This is made up of a mix of general needs housing (for single people, couples and families), sheltered housing for the over 55s, and intermediate (i.e. sub-market) rents.
- The distribution of our housing units by local authority area is as follows:

Kingston – 201 units Merton – 62 units Elmbridge – 12 units

- We aim to provide affordable housing to rent for people in the greatest housing need and least able to solve their own housing problems, working in partnership with the local authorities in whose areas we operate.
- We operate an Equality and Diversity Policy to ensure that our housing and services are available to all who need them irrespective of: race, colour, ethnic origin or nationality; gender; illness or disability, whether mental or physical; religious, cultural or other beliefs or lack of beliefs; marital or family status; sexuality or sexual preference; age, physical appearance or other characteristic.

In the Royal Borough of Kingston upon Thames (RBK) we are members of the Kingston Housing Partnership, comprising the local authority and eight other local housing associations. The Partnership operates the Kingston Housing Register to make sure that everyone who applies for housing is considered for all properties available. Full details of the scheme can be found online using the following link:

Royal borough of Kingston - https://www.kingston.gov.uk/info/200219/apply for council and housing association homes/355/join the housing register

A similar partnership arrangement operates in Elmbridge Borough Council (EBC) and the London borough of Merton (LBM).

Elmbridge - http://www.elmbridge.gov.uk/housing/applying-for-social-housing/

Merton -

http://www2.merton.gov.uk/housing/getting a home/allocations.htm

- All of our general needs housing in these three areas is allocated through the common housing registers, or occasionally to priority internal transfers. We do <u>not</u> therefore maintain our own open waiting list for Royal Borough of Kingston, but we do have our own waiting list for Elmbridge and Merton.
- In all three areas, however, we do have a number of sheltered housing units for the over 55s that are more difficult to let. We therefore do maintain our own open waiting list for these properties, and further details and an application form are available on request.
- We let the intermediate rent units through a partner lettings agent to applicants in priority need living and/or working in RBK and with a household income above an agreed minimum and below an agreed maximum level.